

HANDS-ON! *Learn It Today ... Do It Today ...
Use It With Confidence At Work Tomorrow!*

Advanced

TIPS & TECHNIQUES

for Maximizing PC Hardware & Software

One Intense Day of Practical, Advanced, Hands-On Training
That Will Empower You to Prevent & Eliminate PC Hardware and
Software Problems, Improve Performance and Increase Productivity

- ◆ **Master advanced techniques that end your PC problems the right way, the first time** -- maximize software, hardware, operating system, memory, applications, peripherals and more!
- ◆ **Practical, hands-on labs show you how to get your PC working for you** ... instead of you being a slave to it
- ◆ **Proven, step-by-step techniques that eliminate the frustration and helplessness** that often accompanies computer problems
- ◆ **Professional troubleshooting tips make system errors a quick fix** instead of a time-consuming hassle
- ◆ **Dozens of little-known secrets to boost your career** and improve performance, productivity and profitability

*Coming to a
city near you ...*

*Workshop
Exclusive!
Assemble a PC
From Scratch!*

Register TODAY at our new Web site ...
www.etrain.com or Call Toll Free

1-800-344-6780

CAREERTRACK

In Today's PC Intensive Environment Virtually Everyone Will Benefit From Attending!

This workshop is NOT just for "techies" and IS people. This workshop is GUARANTEED to increase YOUR knowledge and make YOUR life much easier if ...

... you are tired of waiting for others to solve your computer problems

... you rely on a PC for your day-to-day job

... you are tired of wasting time and money on outside tech support

... you are responsible for the PCs of others

... you are responsible for the productivity and profitability of others

... you want to increase your level of PC expertise

Don't Struggle With Slow or Troublesome PCs

Any More!

**To Enroll Today
Call Toll Free
1-800-344-6780**



End Your PC Frustration!

Stop wasting time and money!

FINALLY! Learn the advanced tricks, tips and techniques professionals use to quickly turn any out-of-control PC or network into a productive, dependable tool.

Nothing is more frustrating than the helplessness you feel every time a PC, network, printer or other peripheral gives you problems.

You or a user need the PC to get important work done. But there's little you can do when you don't fully understand what the problem is, let alone how to fix it.

You can try hit-and-miss problem solving yourself, but that is usually just a time-consuming exercise in futility. You could call someone for help, but even the best in-house support can take hours to get to you. And outside services are expensive and usually take even longer ... if you get through to them at all.

Regain full control over your PC ... and your career

Now you can forget about waiting around helplessly for assistance while work piles up and productivity drops. You can end the frustration and aggravation. You can stop PC problems from reflecting badly on you and your job performance.

Instead, this intense one-day workshop gives you the advanced tools, knowledge and power that put you in control of any PC or PC Network so you can quickly fix just about any problem yourself.

- ✓ Dig into the hives, keys and subkeys of the System Registry to troubleshoot any problem fast
- ✓ Use this "life-saving" registry adjustment when all else fails
- ✓ PCMCIA problems? No problem when you know this
- ✓ DHCP, IP, DNS and WINS -- the tricks to unscrambling optimal network performance
- ✓ Restore lost files and clusters like magic

More importantly, you'll learn professional tweaks and settings that fine-tune your PC to improve performance and prevent problems in the first place.

- ✓ Modify the BIOS -- it's like open-heart surgery for your PC
- ✓ Determine the correct settings for any chipset
- ✓ Cache tweaks that give you instantly improved performance
- ✓ Resurrect a dead drive and save your valuable data

Turn once disruptive computer problems into minor nuisances that you can prevent or quickly fix

With this practical, advanced hands-on workshop, you don't have to be a "computer guy" to prevent and eliminate PC problems. Everything is spelled out step-by-step in plain english so whether you've been around PC all your life, or just a PC novice, you will get results fast!

Restore Your PC To The Tool It Was Meant To Be!

- ✓ The fast and easy way to import and export Registry structure
- ✓ How to make simple policy modifications that safeguard your PC
- ✓ Techniques for overriding performance-sapping default settings
- ✓ Dramatically speed up your hard drive -- without spending a dime

Start using your new skills the very next day back on the job

You'll not only learn how to troubleshoot, upgrade and maintain PCs the way seasoned pros do, you'll apply your new tips and techniques as soon as you learn them in hands-on labs during class. The result is you will return to work with more than just great knowledge ... you'll have experience and confidence too! Starting the very next day back at work, everyone in your company will recognize how valuable you and your new PC skills are.

- ✓ Quickly optimize all your advanced networking devices
- ✓ Discover hidden utilities to enhance connectivity
- ✓ Which third-party utilities to use ... and which to avoid

10 Key Strategies You'll Gain To Solve All Your PC Problems Quickly and Easily

1. Discover simple secrets that **make lock-ups a thing of the past**
2. **Know exactly what to do** when you get those annoying error messages
3. Master a **step-by-step approach to advanced troubleshooting** that gets to the heart of every problem ... fast.
4. **5 Tricks for optimizing** your PC's built-in problem-solving tools like Fail-Safe, Bootlog and Device Manager
5. The fastest ways to **resolve resource conflicts**.
6. **Identify and eliminate problems** with DLL, BIOS, IRQ, CMOS, DOS and OS.
7. Little-known tips for **solving resource, memory and storage problems**
8. Recognize and correct network, TCP/IP problems
9. 6 Keys to **mastering system registry**
10. **Gain maximum speed and performance** out of every PC in any configuration

Spend one entire day focused on **advancing your career and making your life easier!**

You'll come away from this workshop with expert PC skills ... and so much more!

- ◆ Build an internal network of friends and allies who depend on you for support
- ◆ Make yourself more valuable as "THE" computer problem-solver in your company
- ◆ Save time ... and money ... by not having to wait for, or rely on, outside tech support
- ◆ Advance your skills to a higher level
- ◆ Improve your career by focusing on your job ... not your PC problems
- ◆ Enjoy every day without it being ruined by PC problems

You'll save more than the cost of this workshop with the first few service calls you eliminate by using your new skills.

***We Guarantee
Your Satisfaction!***

We promise that you will be completely satisfied with every aspect of your day. If not, we will refund your tuition in full, at any time, no questions asked.

Only \$199
Including All Materials
and Lab Equipment



Advanced TIPS & TECHNIQUES for M

WORKSHOP AGENDA

1 Higher System Programming Modes That Improve Performance:

- ◆ When you should NOT use sleep mode
- ◆ The ABC's of your FAT
- ◆ How to optimize instant access systems
- ◆ Why boot sequence makes a difference, and how best to change it
- ◆ How to harness the power of Task Manager and resource monitoring for best performance
- ◆ WARNING -- don't touch that BIOS until you know this technique

HANDS-ON! LAB -- How to modify the BIOS and optimize boot sequence

2 Problem-Solving Secrets of Power Management:

- ◆ The secret to problem-solving power management
- ◆ The truth about surge protectors you must know
- ◆ Are you using the right power supply? (It makes a difference!)

HANDS-ON! LAB -- Techniques for adding and configuring new LPT and COM ports

3 Hardware Modification Tips That Make Your Machine Sing:

- ◆ What to do with hardware that really isn't
- ◆ Know when and how to bypass "Plug and Play"
- ◆ The best ways to keep disabled hardware from interfering with your system
- ◆ How and when to remove a device
- ◆ How to maximize your COM ports

HANDS-ON! LAB -- The fastest and best way to disable an existing device

4 Preventing and Resolving Conflicts:

- ◆ Slave/master configuration that works best
- ◆ Advanced IRQ settings that resolve conflicts
- ◆ Unraveling the alphabet soup: DLL, IRQ, CMOS, DOS
- ◆ How to control Direct Memory Access for smoother operation

Lab Spaces Fill Up FAST! Reserve Your S

Maintaining PC Hardware & Software

Registration 8:30 a.m. Workshop Hours: 9:00 a.m. to 4:00 p.m.

- ◆ Device Manager tips that end configuration problems
- ◆ Getting your hard drive up to maximum speed
- ◆ The RAID principle
- ◆ How to handle multiple physical drives
- ◆ Tricks for preparing and installing a second hard drive

HANDS-ON! LAB -- Fool proof techniques for uninstalling and reinstalling PNP peripherals

5 Fast & Easy Solution to Software/Program Issues:

- ◆ The secret of system registry
- ◆ How to prevent recurrent crashes
- ◆ Taking the mystery out of error codes
- ◆ How effective task management can make your life easier
- ◆ Troubleshooting touchy OS problems

HANDS-ON! LAB -- Optimize IRQ and DMA settings

6 Insider's Guide To Configuring The Perfect Machine:

The best way to identify, solve and prevent problems is by knowing what the "perfect" computer should be able to do so you have something to compare to. By the end of this session, you will know the tricks & techniques PC insiders use to optimize all your PC components, including:

- ◆ Motherboard
- ◆ Interface
- ◆ CPU & chip set
- ◆ BUS speed
- ◆ RAM
- ◆ Graphic Adapters
- ◆ Sound Cards
- ◆ Monitors
- ◆ Networking
- ◆ Power supply
- ◆ COM

HANDS-ON! LAB -- Install and configure a second hard drive and transfer data between them

**Workshop
Exclusive!
Assemble A PC From
Scratch!**

You'll Learn It Fast and Easy ... Because You'll Actually Be Doing It!

Set your books and notes aside and roll up your sleeves for this powerful, hands-on session that builds on ... and far surpasses ... basic troubleshooting.

This extraordinary working/learning experience begins as you assemble a real PC -- component by component -- from scratch. From there, you'll learn to troubleshoot and quickly solve virtually any PC problem with advanced tips and tricks used by top PC pros.

Your skills, knowledge and confidence will skyrocket as you actually apply these powerful new techniques to resolve some of the most troublesome computer problems and performance issues during six hands-on labs throughout the day.

There's no better way to ensure you hit the ground running and return to work fully prepared than with this intense, hands-on day of Advanced Tips & Techniques

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 CAREERTRACK

Take
This Easy
Self-Test

How Many of These Annoying PC Problems Have You Had To Deal With?

Registration Information

Take this easy self-test to discover how much this workshop will benefit you. (Check all these situations below that have ever affected you.)

- Your PC has unexpectedly **locked up** in the middle of an important task
- Saving and retrieving files seems to **take longer** and longer
- Internet speed has **slowed** to a crawl
- You have to **re-boot** your computer at least once a day
- Spreadsheet **calculations take minutes** instead of seconds
- You get **error messages** that you don't understand
- You have to sit around **waiting** for someone else to resolve your computer problems
- Your **screen** doesn't look right
- You **don't understand** what people mean when they talk about your computer's components
- Your computer is on a **network** that keeps going down
- Your PC makes unusual **noises**
- You run out of **memory**
- Your **system resources** become depleted
- Windows** gives you errors
- You need more **storage** space
- You got a new **scanner, drive, hub or other peripheral** that you didn't know how to install
- You lost important **files**

If you checked even one of the above situations, we GUARANTEE this workshop will solve your problems and make your life easier. Don't struggle any longer.

Call Toll Free 1-800-344-6780 and enroll today!

An Important Message to Supervisors & Company Executives

Do You REALLY Know How Much PC Problems Are Costing Your Business?

If you don't think that even seemingly minor PC problems are costing your company thousands of dollars, you had better take another look at the situation.

Besides the obvious dollars being spent on technical support, the lion's share of waste is spent on low productivity and low morale.

If you find people frustrated over their PC, printer or network ...

If you get reports and projects regularly late from otherwise good employees ...

If you experience high turnover ...

your PC problems could be the culprit. It's money and time well-spent when you have at least one person spend a day learning hands-on tips and techniques to make these profit-robbing computer problems ancient history. We guarantee your satisfaction.

order form/registration/location

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www.etrain.com

Take
The Simple Self-Test on
Page 6 To How
**YOU Will Immediately
Benefit!**